WRSTBND

HOW TO USE YOUR SMARTPHONE OR DESKTOP BROWSER TO REGISTER A WRISTBAND FOR CASHLESS TRANSACTIONS

3.13.23

Accessing the Registration Home Screen

To register a wristband for your event, you can either scan the QR code with a smartphone or visit the registration URL (both will take you to the below link)

URL: reg.wrstbnd.io/link/event/croationamericansociety23



Functions of the Registration Home Screen

To assist customers, a reference image of the RFID chip is clearly visible on the registration page. Take the 7-character ID from the wristband chip and enter it below.

Your entry does NOT have to be case-sensitive. You can submit lower case letters that appear as upper case letters on the wristband.

Once entered, hit ‘Submit’

If there’s an error with what you entered, you’ll be notified. Otherwise, you’ll be directed to the next page. If you’ve already registered your wristband and want to see transactions or change your settings, you can also click ‘Lookup Account’



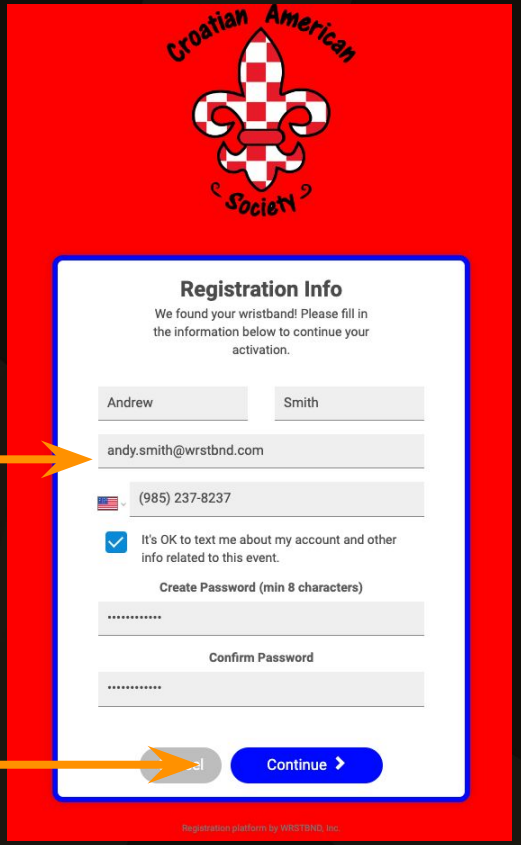
https://reg.wrstbnd.io/link/event/croationamericansociety23

Entering Your Contact Information for Registration

After clicking ‘Submit,’ you’ll be directed to the registrant information page.

Each customer account for a wristband requires a unique email.

Enter all fields and a password, which will allow an account to be created that you can refer back to. Once all fields are entered, click ‘Continue’

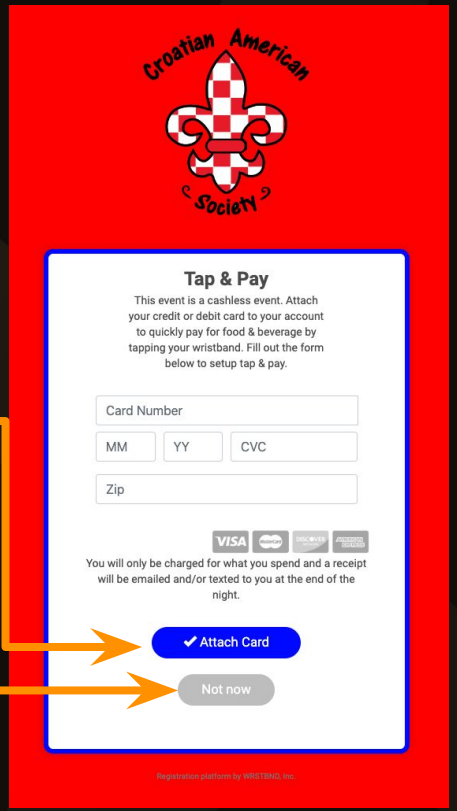


Adding a Card for Cashless Transactions

Connecting a debit or credit card to your wristband is NOT mandatory. However, it's required to make purchases at the event unless you are adding cash to your card.

To add a form of payment, enter the card number, month and year of expiration; the CVC and the billing zip code. Then click 'Attach Card.' Your card entry is encrypted and will only be viewable as the last 4 digits.

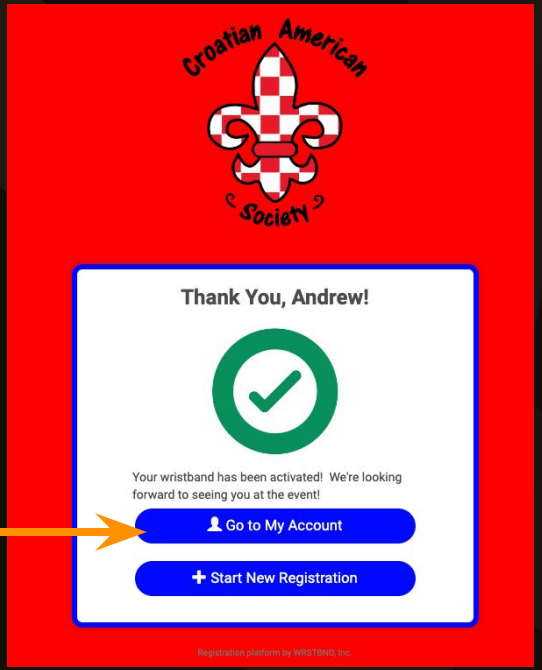
To bypass adding a credit or debit card, click 'Not now' to be directed to the next page.

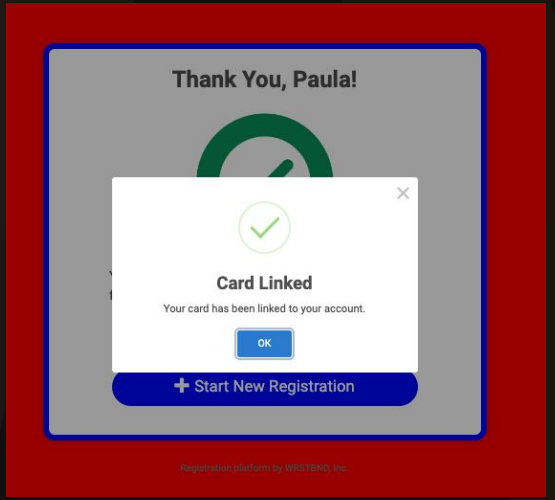


Your Registered Account

Once your card has been activated with your contact information and potential payment method, you'll be taken a new page confirming the activation of your wristband. You can either go to your account page for your newly-registered wristband, or start a brand new registration for another wristband

For the purposes of this tutorial, please select 'Go to my Account'





The above is a sample notification that adding your form of payment was successful

Your Account Functions

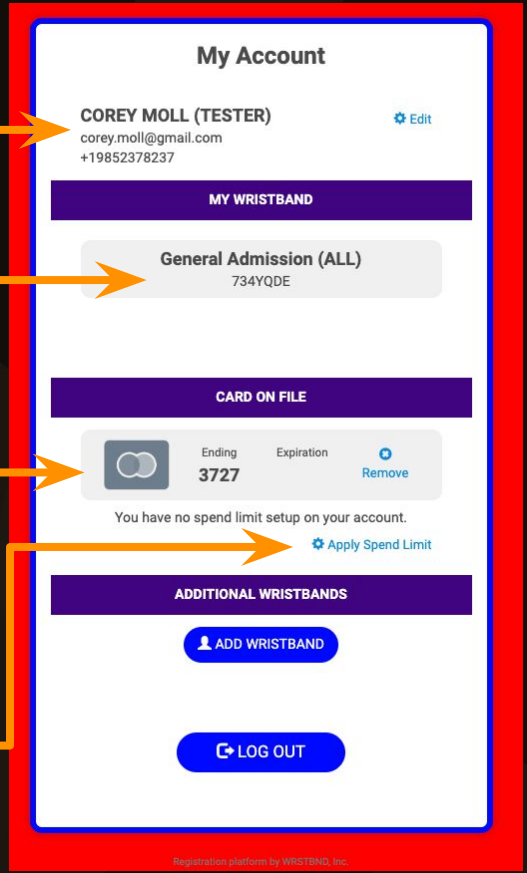
Your account has several easy-to-use features to make your event experience seamless.

The initial contact information entered is shown here, and can be edited if there's an error you might have missed.

You're able to see the 7-digit code you used to register your wristband in case there's any confusion.

You're able to see the card you put on file, and can easily remove it if you need to. Although encrypted, this information is wiped following the event.

You can also put a spend limit on the card which will go into effect after that dollar amount is has been achieved.

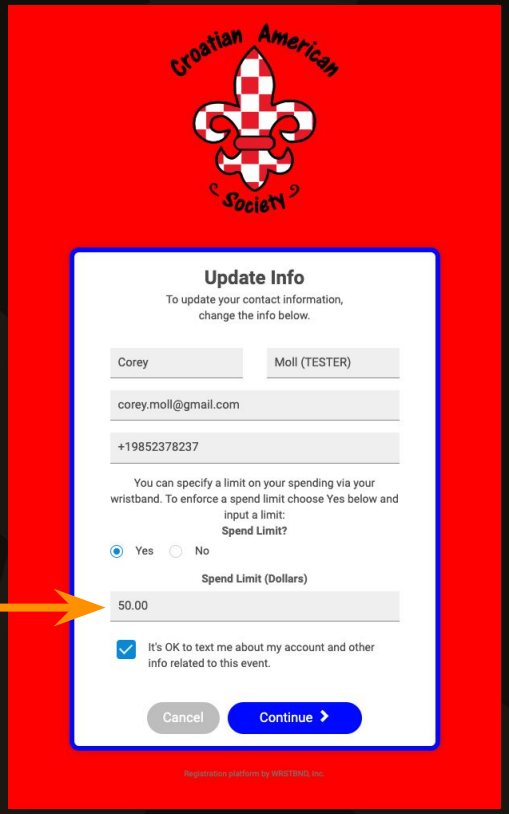


Your Account Functions (Continued)

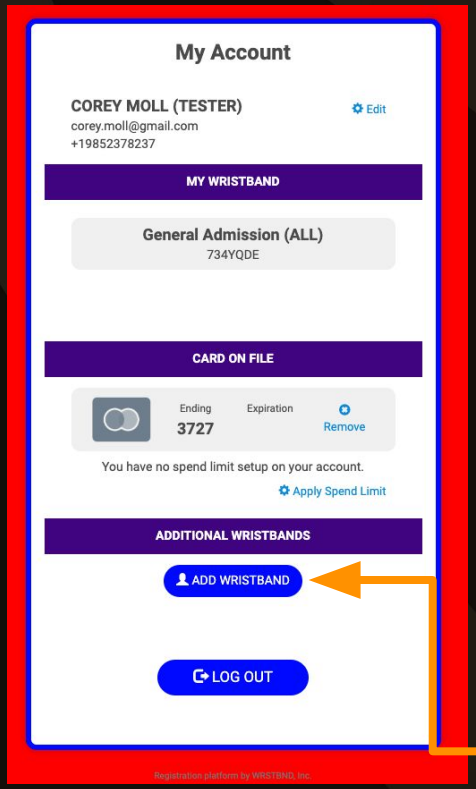
If you'd like to set a limit on how much you're able to spend on your wristband for the duration of the event, simply select 'Apply Spend Limit' under the 'Card on File' section.

From there, select 'Yes' and the amount in dollars you'd like to allow.

Once that information is entered, click 'Continue' to go back to your account dashboard.



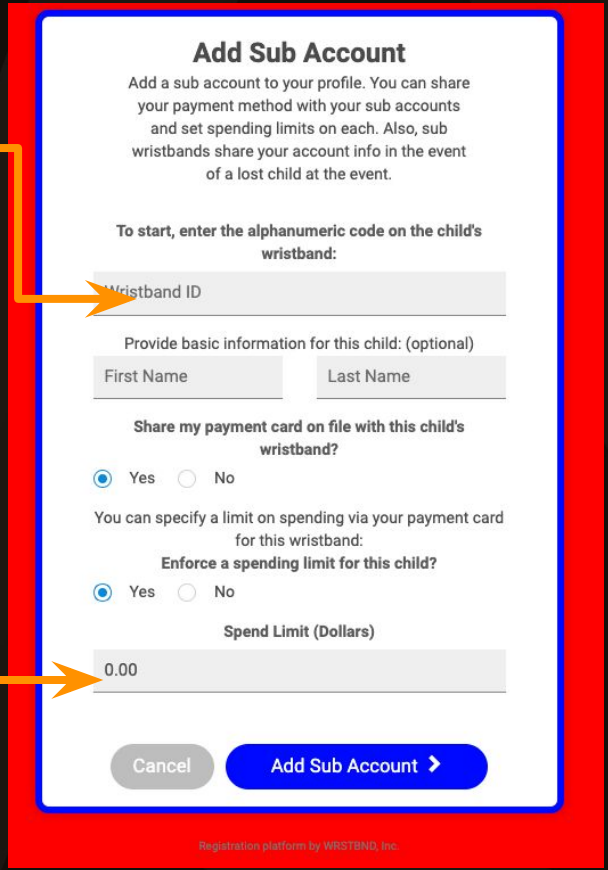
Your Account Functions (Continued)



If you'd like to add a sub-account start by entering the 7-character ID in the same way as when you started your registration. Enter in their name. You do NOT need an additional unique email address.

If you'd like to allow this sub-account to use your payment method, select 'Yes.' If you'd like to set a spend limit for them, also select 'Yes' and enter the limit in dollars. Once all information is entered, select 'Add Sub Account'

If you'd like to add a sub-account for a child or companion so that they can use the same payment method as you, select 'ADD WRISTBAND' under the 'Additional Wristbands' section



Resources

For questions or transactions disputes, email support@wrstbnd.com and someone will respond to you within 24-48 hours.

For onsite issues, please reach out to your WRSTBND project manager to troubleshoot any registration issues that may arise.